



# CARE PROGRAM AVAILABLE TO HELP CUSTOMERS KEEP THE LIGHTS ON

Liberty would like to remind customers facing financial hardship or uncertainty of the CARE Program. The CARE, or California Alternate Rates for Energy, Program offers income-qualified customers a 20% discount on their monthly electric bill.

To find out more about this program or to see if you are eligible to apply, visit [www.LibertyUtilities.com](http://www.LibertyUtilities.com) and click on "Financial Programs" under the "My Account" tab or call one of our friendly customer service representatives at 1-800-782-2506. Applications are available online in English and Spanish.

### CARE Income Guidelines

Effective June 1, 2021 to May 31, 2022

#### MAXIMUM GROSS HOUSEHOLD INCOME

Number of Persons in Household	Total Combined Annual Income
1 or 2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320
Each Additional Person	\$9,080

### Energy Saving Assistance Program

Income-qualified Liberty customers are eligible for energy efficient home improvements at no cost to them. To learn more about the Energy Savings Assistance Program, please visit the "Financial Programs" tab online.

### Medical Baseline Program

Liberty offers an assistance program for residential customers who have special energy needs due to qualifying medical conditions. Qualifying customers receive an extension of their lower rate baseline allowance on their monthly energy bill and, when possible, advanced notice for a Public Safety Power Shutoff (PSPS).

To learn more about the Medical Baseline Program, please call a customer service representative at 1-800-782-2506 or visit the "Financial Programs" tab online.